



Client Testimonial

Contact Center Division



John Gigante – Captain

Cleveland Police / Fire / EMS

Why did you buy from DSS Corporation?

DSS Corporation approached us on upgrading our older DAT recorders. The service reputation, pricing and knowledge of the market were all relevant for the City of Cleveland.

What were your objectives or goals you wished to achieve when you made the investment?

Our objectives were to replace our old DAT recorders with a quick, reliable, large capacity digital recorder.

How were we different than your other choices you were looking at?

DSS Corporation designed an all inclusive system including servers, recorders and RAID storage. They also supplied unlimited user licenses for all of our positions in dispatch.

Did anything surprise you after your purchase about our offering?

No – This is a good thing when deploying new solutions in dispatch.

Why would you recommend us?

We would recommend DSS because of the excellent service, the product works very well, and is very reliable. The DSS staff is knowledgeable, friendly and helpful. Many problems can be resolved by DSS simply dialing into the system and answering questions.

Are there any other comments you would like to make about your investment with us?

It has been a pleasure working with DSS for the past several years. Keep up the good work!