



# Client Testimonial

Contact Center Division



**Laura Peeples - Supervisor**  
Macomb County Sheriff

## **Why did you buy from DSS Corporation?**

I had heard from several police agencies about DSS Corporation, the 24/7 service and quality of service with the recording products.

## **What were your objectives or goals you wished to achieve when you made the investment?**

Our goals were to obtain an efficient and affordable solution for recording telephone and radio traffic in our 9-1-1 center.

## **How were we different than your other choices you were looking at?**

DSS is different because of their dependability, uninterrupted recording, reputation and reliability.

## **Did anything surprise you after your purchase about our offering?**

There were no surprises which is a good thing. DSS stands by their solutions and works with customers on everything!

## **Why would you recommend us?**

The service DSS provides is impeccable. Every time I need help, Paul, Kevin, Joe or Al are always either on-site or willing to help over the phone. Most problems have to do with "user error."

## **Are there any other comments you would like to make about your investment with us?**

Since we are a 24/7 9-1-1 Emergency Center, it is imperative that our equipment is reliable and functioning. With DSS, I know that I can count on the equipment running smoothly at all times.